



LTK INSIGHTS

#GRWM: LTK's Beauty Consumer Study

How Creators drive consumer trends
Insights from LTK's National Beauty Study





Speakers



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Beauty & Lifestyle Creator

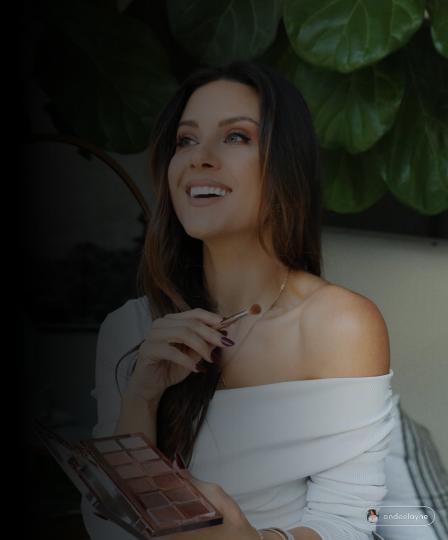
LTK - @tanicha



Nasreen Shahi Beauty & Lifestyle Creator LTK - @heynasreen

Agenda

- 1 Get personal. Scale faster. The LTK community.
- **2** Emergence of community marketing
- 3 How trends are shaping the beauty industry and Creators' impact



Get personal. Scale faster.

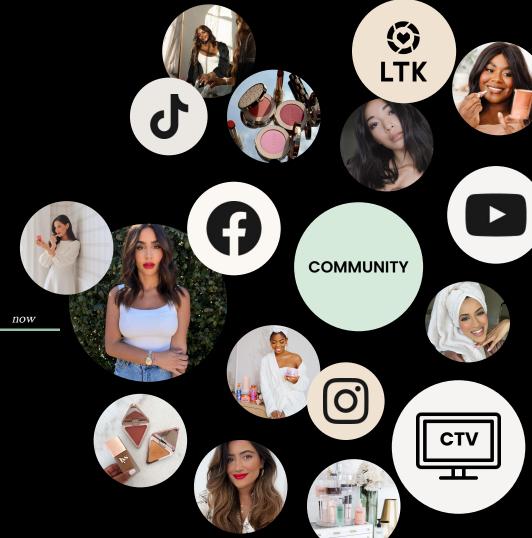


The *emergence* of community marketing

The widespread proliferation of content across constantly emerging platforms disrupted traditional media consumption. Consumers now expect a community.

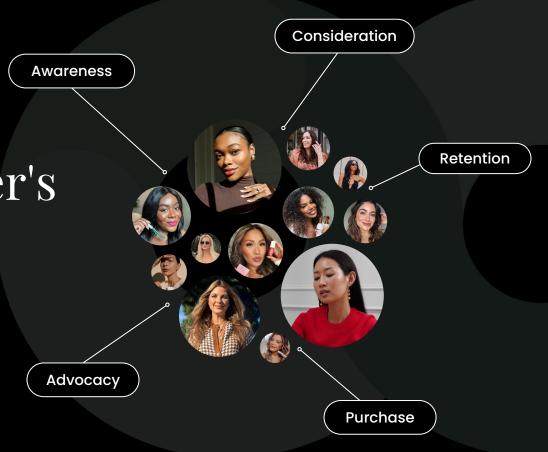


CONSUMER



Creators are at the *core* of a buyer's beauty journey

Creators lean into viral consumer consumption trends, quickly driving towards desired aesthetics, creating an emotional connection with their communities.



LTK SHOPPER

Study methodology

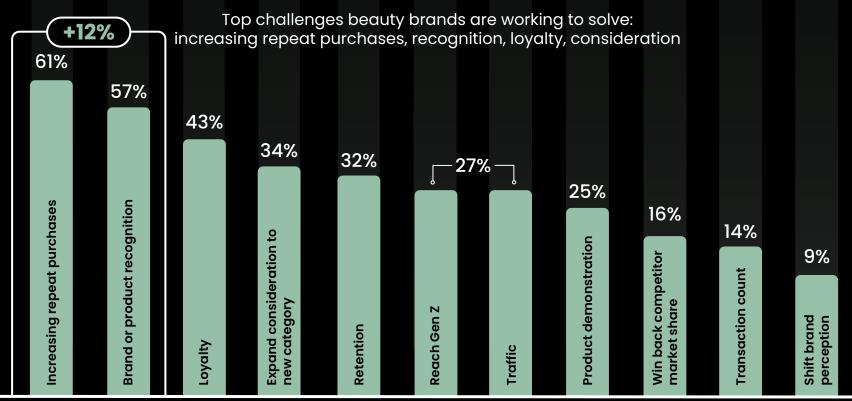
This report summarizes key findings related to LTK's Beauty Shopper Study conducted in December 2023, as well as the LTK Brand Decision Maker Study conducted in August 2023.

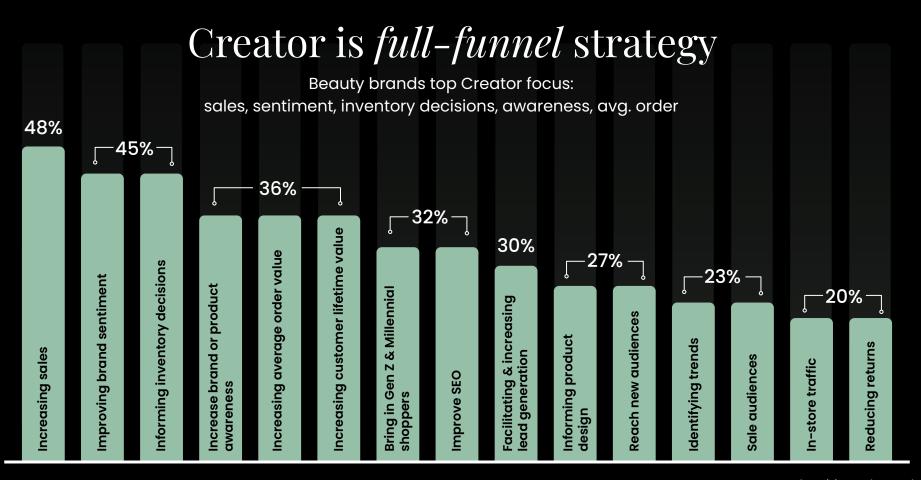
Methodology

LTK's Beauty Shopper Study was conducted December 2023 with 1,312 participants, reflective of US population with 97% confidence.

The Brand Decision Maker Study was conducted in partnership with Northwestern University's Retail Analytics Council, canvassing 164 brand decision makers in the US, from large (\$1B+ in sales) to medium (<\$1B in annual sales).

Repeat purchases and product recognition





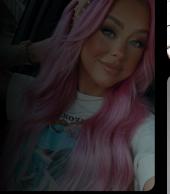
of beauty brands anticipate increasing Creator budgets for marketing strategy in 2024.



LTK TRENDING

Viral beauty routines

Consumers discover beauty through Creators, who influence their routines and purchase cross-category.















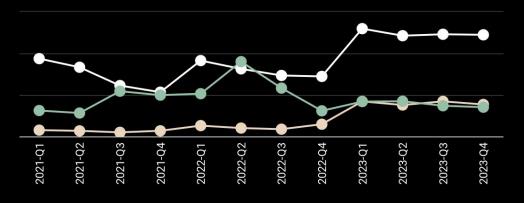






Beauty routines trending above GRWM and hauls

Quarterly LTK beauty posts Categorized based on captions



Beauty routine

Beauty GRWM

Beauty haul



6X

beauty GRWM content since 2021

1.7X

beauty routine content since 2021

37%

video content for routine & GRWM categories

@kayebassey

LTK community *drives* beauty cross-category

2023

Beauty category combinations ranked by # of LTK posts

01 Makeup & skincare

02 Makeup, skincare, & hair

03 Makeup & hair

12% nore GMV

LTK posts linking to makeup, skincare, & hair drove **more GMV** than posts with 1 category.

Majority multi-cat

Majority Creator beauty links are on posts with
multiple beauty categories.







Discovery to doorstep crosscategory







ULTADrunk Elephant
D-Bronzi Sunshine
Drops



SEPHORASummer Fridays
Lip Butter Balm



KIEHL'S Ultra Facial Cream



Consumers view a variety of beauty and personal care *content*

Professional hair consultations & styling

Hair care

routines Hair

At-home hair coloring Hair styling



Professional makeup sessions

Makeup

Makeup "get ready with me" (GRWM)



Skincare routine **Shower routine**

Skincare

Get un-ready with me



Wellness/ self-care routine

Other

Personal grooming routine

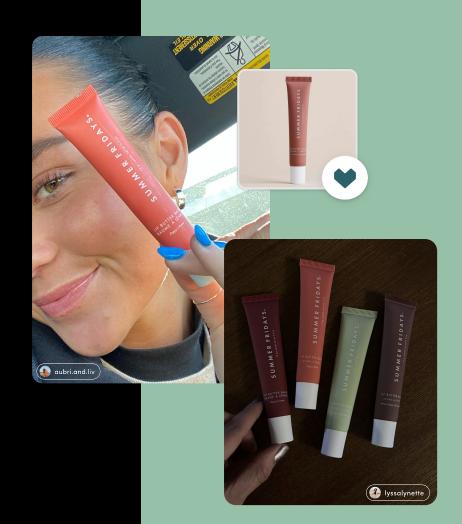
Nail content Vitamin routine

Creators influence new shopping behaviors

84%

of **beauty consumers** say they are more likely to try a brand or product after seeing a Creator post. 32%

beauty lift compared to all categories

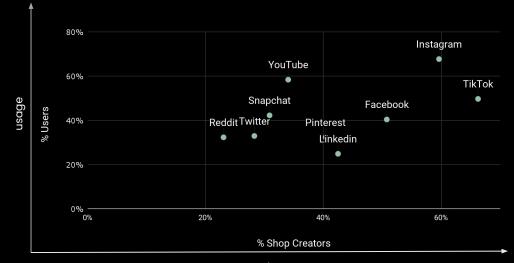


LTK's Beauty Shopper Study

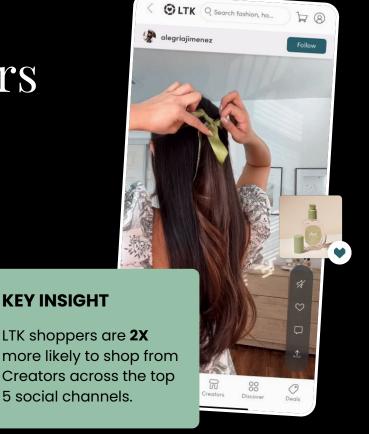
Social media used and where shop Creator differs

GEN Z

Social media used and where shop Creator differs



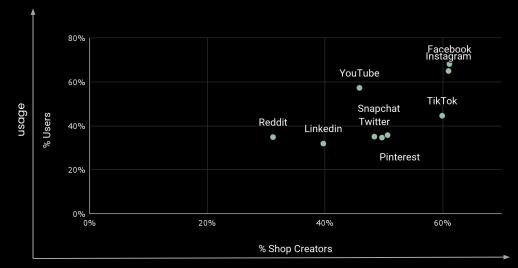
Shop Creator



Social media used and where shop Creator differs

MILLENNIALS

Social media used and where shop Creator differs





Shop Creator

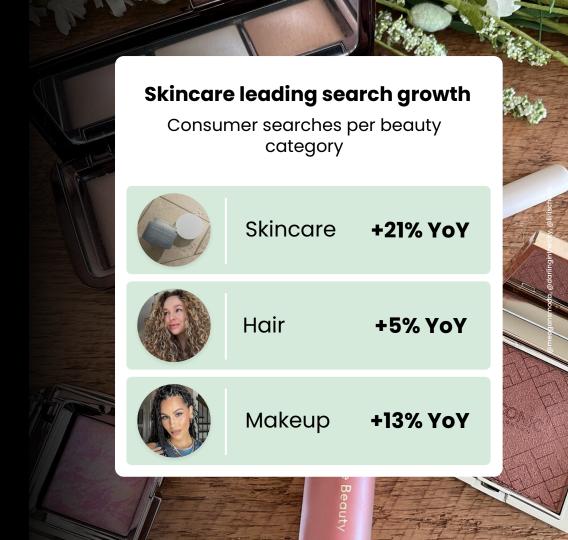
@caraloren



Both Consumer & Creator Interest in Beauty Up YoY

Beauty intent continues to grow

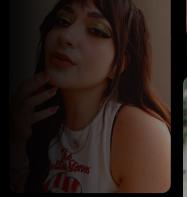
Creator beauty mentions **up**



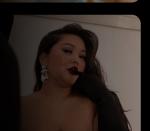
LTK TRENDING

Aesthetic

Creators accelerate trends and beauty has a place in all trends.

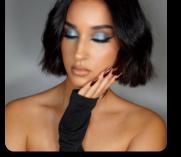
















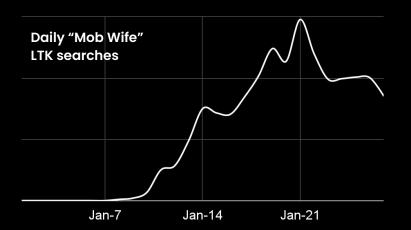
Micro Trends



LTK TRENDING

"Mob wife" is having a moment

"Mob wife" surges in LTK shopper search in January



+41% traffic on lip gloss LTK post links

+37% traffic on lipstick LTK post links

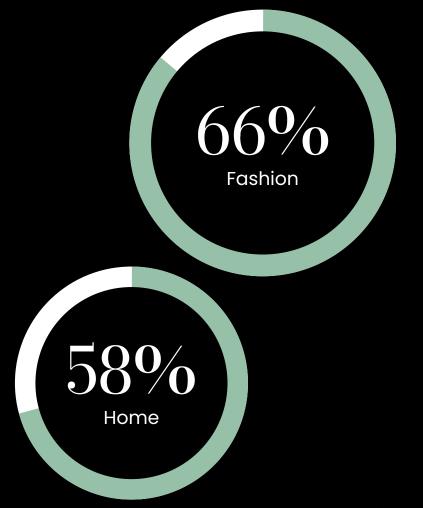
+16% traffic on lip liner LTK post links



athebrunettewears

LTK beauty shoppers purchase across other categories

Showing opportunity for beauty to participate in more consumer trends



| | | TOP 10 CATEGORIES Gen Z | TOP 10 CATEGORIES Millennials | TOP 10 CATEGORIES General Pop |
|---|----|--------------------------|--------------------------------|--------------------------------|
| | 01 | Beauty / personal care | Beauty / personal care | Beauty / personal care |
| | 02 | Fashion | Fashion | Clothes, shoes, accs. |
| Beauty is $\#1$ | 03 | Gaming | Home | Fashion |
| top-shopped | 04 | Home | Electronics | Food |
| category from Creator | 05 | Electronics | Food | Electronics |
| | 06 | Food | Garden | Garden |
| Top-shopped categories from Creators by generation. | 07 | Memberships/services | Gaming | Gaming |
| | 80 | Garden | Memberships/services | Gifting |
| LTK's Beauty Shopper Study | 09 | School & work supplies | Gifting | Cleaning supplies |
| | 10 | Gifting | Cleaning supplies | Memberships/services |

Beauty content is *both* educational and relatable

Top reasons people like beauty & personal care content:

01

Learning techniques

02

Learning about products and brands

03

Products used by people who look like me

04

It's entertaining!

05

Creators share skin conditions I can relate to

06

Creators showcase diversity in beauty

07

Storytelling

80

Feels like I'm with a friend

09

The conversation & community in the comments

TRENDS HAPPENING NOW

Creators lean into trends happening NOW

 \mathbb{Q} Self tanner searches up 49%

Festival searches up

up 41%

Old Money searches up 24%

(2 weeks over 2 weeks: 2/8/24 - 2/21/24 compared to 2/22/24 - 3/6/24)

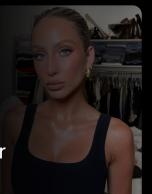


LTK TRENDING

Emotional resonance

Creators emotionally connect with their communities through authentic storytelling and trust-building over time.









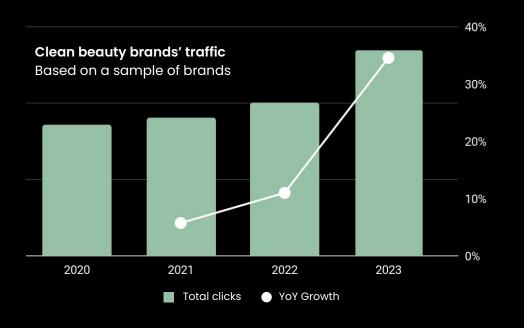








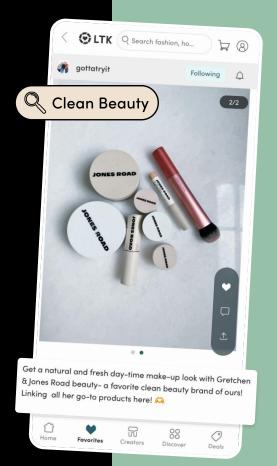
Clean beauty *surges* among consumers



+55%
YoY "Clean beauty"
Posts

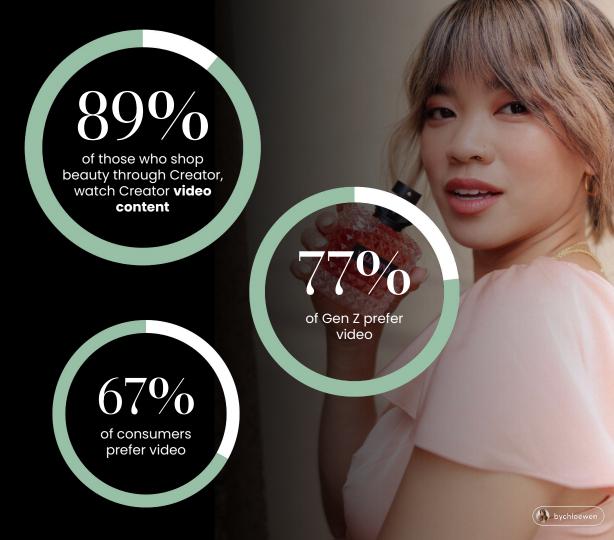
+53%
YoY "Clean beauty"
LTK searches

*2023 vs. 2022



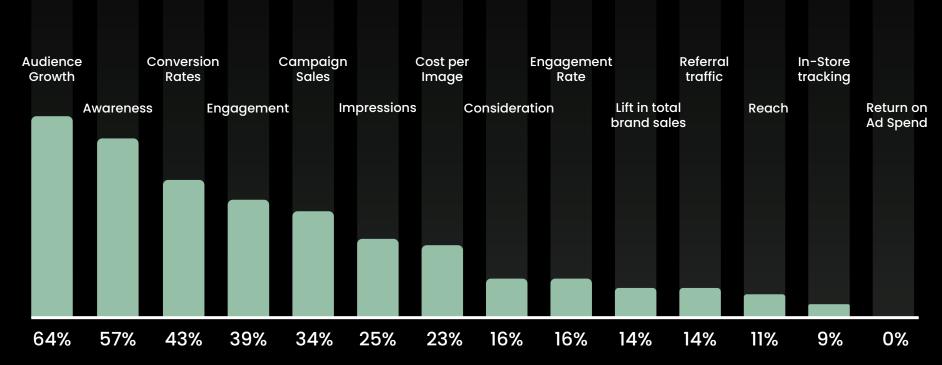
Video *conveys* emotion

It highlights not just the brand or product, but the story.



Brands experience full-funnel success

Audience growth, awareness, conversion rates, engagement, campaign sales, and impressions are the most important metrics for beauty Creator campaigns.





Beauty links on the LTK App see 9% higher conversion than other product categories



LTK INSIGHTS

Beautiful year ahead

Creators help brands navigate the ever-changing consumer landscape and emotionally connect your brand with consumers.

01

Viral beauty routines

Consumers discover beauty through Creators, who influence their routines and purchase cross-category.

02

Aesthetic

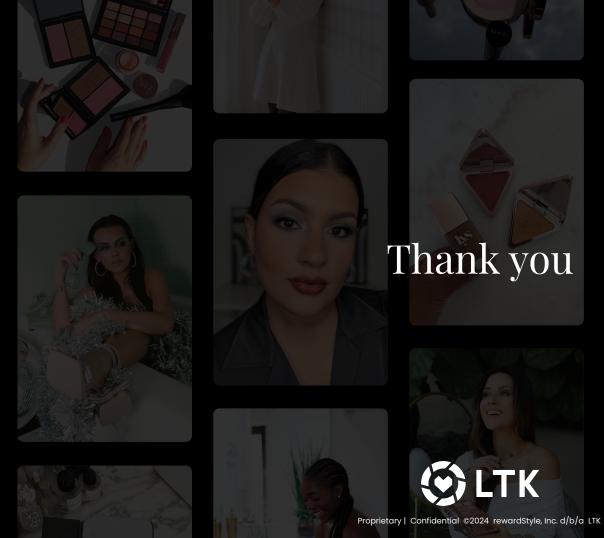
Creators drive consumers to quickly participate in trends, and beauty has a place in all trends.

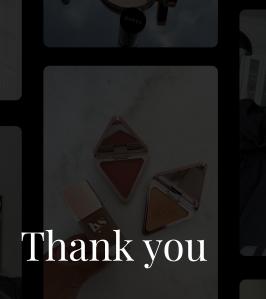
03

Emotional resonance

Creators emotionally connect with their communities through authentic storytelling and trust-building over time.







EXECUTE

